

Frequently Asked Questions

Q: Will I still be able to access the uChoose Rewards portal through the mobile app and single sign-on (SSO)?

A: This is one of our top priorities, but is not something that will be available to cardholders right away. We have a project launched with the appropriate parties and hope to have this in place in early 2023.

Q: Will I be required to create an account / register my card(s) on the new uChoose Rewards system?

A: Yes. Your card(s) will automatically begin earning reward points in the uChoose system starting on September 27th, but in order to redeem your points, you will need to create an account / register. To create an account, head over to www.uchooserewards.com beginning on the September 27th changeover date.

Q: Will reward points still be redeemable for similar items such as cash back, gift cards, travel and more?

A: You bet! Both of these reward programs offer comparable redemption options, which include cash back, gift cards, travel excursions, event tickets and more! Plus, with uChoose Rewards, cash back redemptions will be processed even faster than before - putting the reward money into your account even faster!

Q: Will I lose any reward points during this transition?

A: No! Any points that are not redeemed within the ScoreCard Rewards system by November 25th will be automatically flooded over to the new uChoose Rewards system in early December.

Q: Will my reward points expire?

A: There will be no changes to our points expiration policy - all points are available for redemption for up to three years following the card transaction date. As a bonus, all points (if any) transferred over from the current ScoreCard system in early December will automatically be readjusted to three years from that date, not the original transaction date, making them available for redemption even longer.

Q: Will there be any change to point values i.e. 2 points per \$1 spent?

A: Nope! All transactions will continue to earn the same 2 points for every \$1 spent.

Q: Will the cash back redemption option remain available?

A: Yes and it'll only be better! Although you will still need to reach a minimum redemption amount of \$25, the new system will allow you to redeem in \$1 increments over that \$25, not just pre-set thresholds. No need to redeem in increments of \$25 any longer!

Q: Will there be any other improvements as part of this change?

A: Absolutely! While not necessarily related to reward points themselves, this change will allow for Honor to digitally issue card(s) within minutes of a new account or following fraudulent transactions where a new card number would be needed. In addition, adding a card to any digital wallet will be a whole lot easier as you'll no longer have to call us to complete the verification process.

Q: What is the last day to redeem points via ScoreCard Rewards?

A: Remember, no points will be lost during this transition, but the last day to redeem points through the ScoreCard Rewards system is November 25th. All orders placed on or before the date will be processed as they normally would be in the system.