



WITH **TWO NEW LOCATIONS** COMING SOON IN KALAMAZOO, YOU PROBABLY HAVE SOME QUESTIONS...

Where are the two new Honor Credit Union locations and when will they be open?

Downtown Location
Opening Fall 2019
Connect Center
148 E Michigan Ave
Kalamazoo, MI 49007

Stadium Drive Location
Opening Early 2020
Member Center
4400 Stadium Drive
Kalamazoo, MI 49008

What can members expect at the Stadium Drive location?

The new location will provide an optimized member experience by combining the resources of two existing locations, Oshtemo and Drake Road, into one larger and more accessible member center. The Stadium Drive member center will offer a full-service experience, including a drive-thru, night deposit drop, coin machine, and ATM. Resources such as meeting rooms and conference spaces will also be added to allow for educational offerings and community events.

What does this mean for Oshtemo and Drake Road?

The Oshtemo member center will remain open until the completion of the new Stadium Drive location. The Drake Road member center will be closed at the end of 2019.

What can members expect at the Connect Center in Downtown Kalamazoo?

Designed for ultimate hospitality and flexibility, members can expect a financial concierge service and personal banking experience that complements a member’s digital account access options. The Connect Center will feature a variety of collaborative spaces that can be utilized by our members for their business needs. Whether our members need to meet up with an Honor Team member or one of their own clients, the Connect Center will provide the space, technology, and flexibility to serve as a landing point for those connections. In addition, the Connect Center will feature refreshments from local businesses for members to enjoy while conducting personal and business banking functions.

How is the Connect Center different from a traditional member center?

The focus of the Connect Center is on building relationships one conversation at a time, in a collaborative environment that encourages members to use digital tools to accomplish their financial transactions. Although the Connect Center will not include a traditional teller line, Honor Team Members will be present to assist members with all their banking needs in a one-on-one format and a full-service ATM will be available both inside and outside.

What will the two new locations look like?

We are excited to provide a rendering of the Connect Center. Please note that the attached rendering is for design and conceptual inspiration and the actual building may differ slightly. An artistic rendering of the Stadium Drive location will be provided in the coming months.

